



river city events

WE CREATE. YOU CELEBRATE.

COVID 19 – Update November 25th, 2020

At River City Events we have your safety top of mind and have increased our safety protocols. A number of the safe operations we have implemented in response to COVID-19 are as follows:

- Updated Business Hours:
Monday to Friday, 9:00am – 4:00pm by Appointment Only
Saturday, Sundays and Holidays – Closed
To book your appointment, please contact our team at 780.424.6001 or by email at info@rivercityevents.ca.
- We have contactless drive-up service that lets our clients pick up and return their rental items without entering our building. We are also offering a discount of 20% for rental items that our clients pick up and drop off.
- All returned rental items are disinfected by using the UltraMist Sanitizing Fogger that is 100% biodegradable, non-corrosive, and kills 99.99% of viruses, bacteria and molds. The solution is FDA approved in Canada with DIN number 02362546 and approved by Health Canada to kill the Coronavirus. To learn more, to purchase and/or rent the UltraMist Sanitizing Fogger please contact our offices at 780.424.6001.
- Our Transportation Team maintain safe social distancing at customer sites and wear a mask when a safe distance is not achievable.
- Customers can browse all rental items through our website www.rivercityevents.ca and submit a quote for a contactless transactional experience.
- All visitors and employees are required to wear a mask when entering our building and complete a COVID-19 health questionnaire.
- All visitors and employees are required to follow proper social distance protocols while in our building.
- All our team members complete a daily Fit for Work questionnaire and takes their temperatures upon entering our building for all shifts